

# GCOM Computerized Criminal History

The Federal, State and Local Justice Public Safety ecosystem is comprised of numerous multifaceted agencies charged with protecting and ensuring the safety of people and property within their jurisdictions. Effective operation of this sophisticated ecosystem requires intricate orchestration of digital assets among the agencies and compliance with the myriad of federal, state and local statute and regulations. GCOM’s Justice Public Safety practice is dedicated to enabling Public Safety agencies to achieve their business imperatives by ensuring they have reliable, instantaneous access to the data needed to make the right decisions at the right time.

## GCOM in Justice and Public Safety

Over the past 14 years, GCOM has developed expertise facilitating the modernization and digital transformation initiatives for a variety of state and local public safety agencies. Through each of these initiatives, we partnered with the agency to gain a solid understanding of their unique business processes and identify the best approach to achieve their tactical and strategic business goals. Gaining an in-depth understanding of a broad variety of processes for the capture, protection and dissemination of criminal justice-based data, from arrest through adjudication and final disposition, enables GCOM to facilitate your agency achieving your digital transformation objectives.



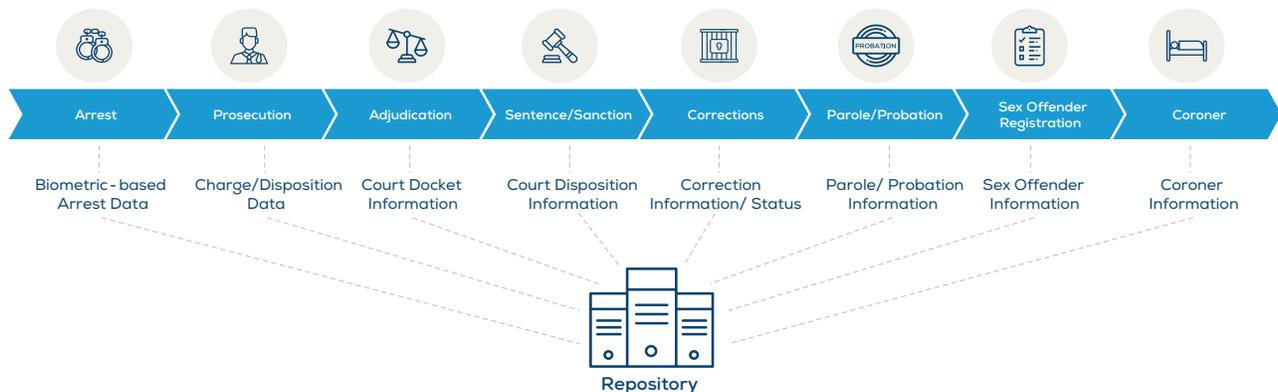
## Computerized Criminal History

Authorized access to timely and accurate Criminal History Record Information (CHRI) impacts a broad set of daily criminal justice and non-criminal justice business processes. Decisions made based on this information profoundly impacts the lives and livelihoods of your State’s residents: from pre-trial bail and custody decisions to qualification for employment.

Assembling and maintaining the chain of data associated with criminal history records is dependent upon carefully choreographed cooperation between law enforcement agencies, courts, prosecutors, jails, state corrections institutions and supervision agencies. GCOM’s CCH provides the most modern, technologically advanced, proven Computerized Criminal History (CCH) COTS system available, providing unparalleled implementation, configuration and integration flexibility to meet the unique needs of your criminal justice data ecosystem.

CCH tracks the biometrically identified person through all phases and permutations of the criminal justice lifecycle.

### CHRI Data Integration, Capture, Validation



## Rich business services, configurable to accommodate unique business needs

- › Sophisticated name matching and validation algorithms
- › Extensive Suspense file reporting and workflow
- › Comprehensive transaction auditing, archiving and retrieval
- › Flexible RAP Sheet capabilities to meet specific business rules and formatting requirements
- › Applicant Background processing and fee management capabilities
- › Expanded Custody and Supervision data management
- › Record merge, un-merge, seal, un-seal and expungement
- › Flexible data reporting and visualization capabilities – existing canned reports and ad-hoc features
- › Configurable notifications and workflows
- › Integration with National System (III, NLETS)

## CCH provides robust, out-of-box platform

- › Engineered ground-up using SOA principles enabling maximum configuration flexibility
- › Pre-built, proven adaptors for federal interfaces
- › III/NFF Compliant
- › NICS Workflow Integration
- › Data Encryption at rest and in transit
- › CJIS-compliant identity/access management
- › High availability and Disaster Recovery (DR)
- › Embedded System Health & Application Log Monitor (GMON)

## Partnership culture

- › GCOM views Customer initiatives as partnerships with shared vested interest in your success
- › CCH product roadmap is heavily influenced by Customer Advisory Board
- › Harvest and share best practices
- › Disciplined communication processes ensuring full awareness and transparency

## CCH Benefits

- › Uncompromised accountability
- › Assured Integrity
- › Enhanced Timeliness
- › Reliably complete information

## CCH Modules

- › CCH Database
- › Integration Hub Service
- › Fingerprint Service
- › Criminal RAP Service
- › Civil RAP Service
- › SID RAP Back Service
- › Civil Inquiry Fee Management
- › Reporting and Analytics

## CCH Integration Hub

- › NCIC, III and NLETS Adaptors
- › State ABIS Solution
- › Prosecution & Adjudication
- › Court Disposition
- › Corrections
- › Supervision
- › Coroner
- › Hot Files

## Regulatory/Security Compliance

- › FBI CJIS Security Policy v5.8
- › FBI EBTS TOU 10.0.5
- › National Information Exchange Model (NIEM) 3.1
- › Joint Task Force (JTF) RAP Sheet Standardization v4.1
- › NCIC 2000 Data Handling Standards
- › NLETS



## Why GCOM?

GCOM isn't your typical government solutions provider. GCOM combines the scale to support large complex projects with the agility and accessibility of a boutique solutions provider giving state and local government leaders a third option when looking for a partner to help modernize operations and optimize digital engagement. And we've earned a reputation for innovation and reliability by helping clients leverage cutting edge technology while mitigating risk. Whether it's helping governments transition to virtual working, incorporating biometric ID to give physicians anywhere anytime access to vital records, providing local law enforcement with complete criminal histories on-demand, or data integration platforms that monitor community health, GCOM's innovative, next generation government solutions improve operations and deliver more value to the communities they serve.